



ARCHITECTURE & TECHNOLOGY

Components of Architecture

- ▶ Client Browser (Node)
- ▶ Middleware Application / Web Server
- ▶ Database Server

Technology used

- ▶ Java (Core Java & Java Server Pages)
- ▶ Tomcat Web Server
- ▶ IBM DB2 (Database)
- ▶ Linux operating system for server

For details please contact

DIRECTORATE OF INFORMATION TECHNOLOGY
New Administrative Bldg, 19th Floor,
Opp. Mantralaya, Mumbai 400 032
Ph. No. 22024177
Email : director_it@maharashtra.gov.in

For all SETU Software Support & Services,
Implementation & Training for all districts & Talukas



VORA INFORMATION TECHNOLOGIES
54, Commercial Chambers, Yusuf Meherali Road,
Mumbai - 400 003. India
Tel. +91-22 23429029 / 30, Fax. +91-22 23429100
Manoj Vora (m) 9821041096

www.vorait.com, setusupport@vorait.com

A True Bridge between Citizen And Government



CITIZEN FACILITATION CENTER

Software Designed and Developed by
Vora Information Technologies



INTRODUCTION

- ▶ SETU is a part of the e-governance program of the Government of Maharashtra.
- ▶ SETU involves **Centralization** and **Automation** of the Single Window System all over Maharashtra.
- ▶ SETU is a complete **Single Window System**, which will process the different applications received by the various Citizen Facilitation Centers, verify and process to generate the required Certificates, Licenses and Affidavits.
- ▶ SETU offers total solution for the Citizen Facilitation Center.
- ▶ SETU provides uniformity of operation, and set procedures through out the State of Maharashtra.
- ▶ SETU provides centralized data at the Governing Bodies.

ADVANTAGES

Advantages for the Citizens

- ▶ Offers total convenience to the citizen **Any Where, Any Time, Any How.**
- ▶ Greater transparency.
- ▶ Single window clearance system.
- ▶ Accuracy of Information.
- ▶ Time saving.

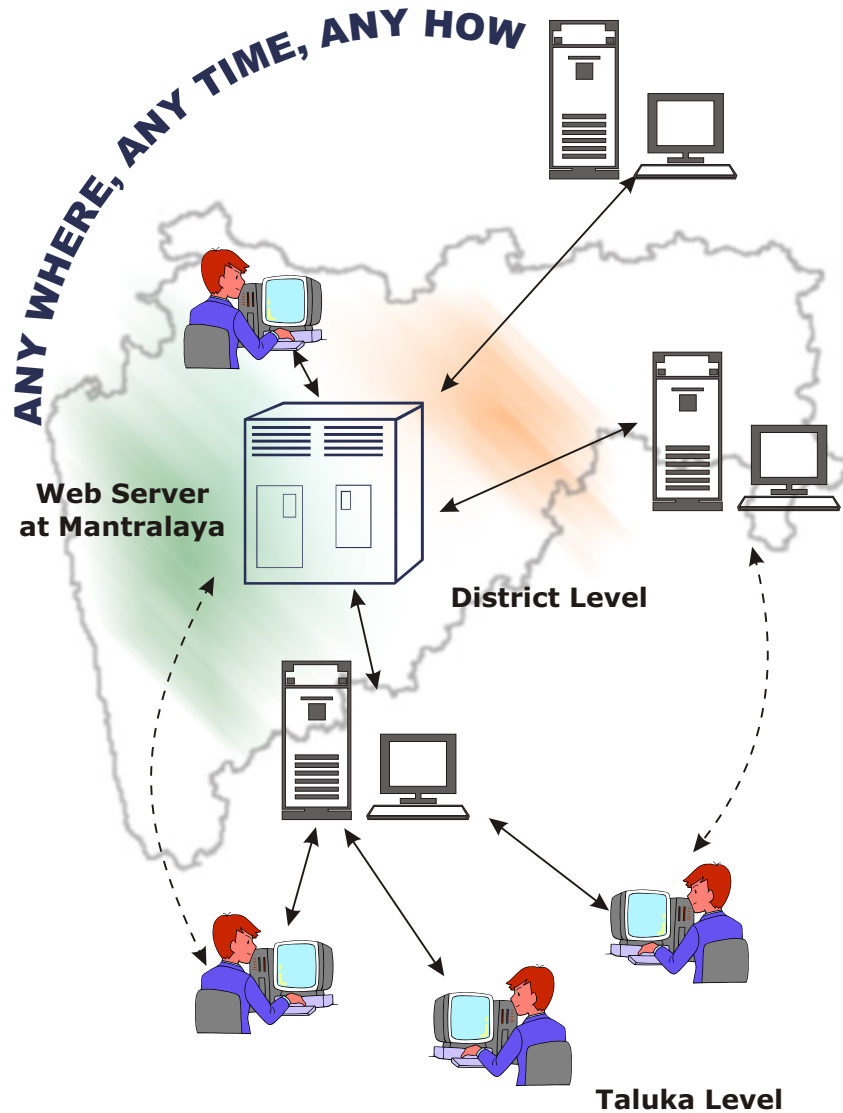
Advantages for the System Users

- ▶ Efficient & proper allocation of responsibility and thus more accountability.
- ▶ Workflow is built into the system with complete hierarchical structure yet, flexible.
- ▶ Capture of Essential Data regarding the applicant.
- ▶ Efficient storage and retrieval of all available information.
- ▶ Status Tracking.

Advantages for the Government of Maharashtra

- ▶ Better service to the citizens & thus greater credibility of the Administration and Improved satisfaction levels.
- ▶ Centralization of all the available information.
- ▶ Certificates issued by a SETU center at District or Taluka can be made available at any other SETU Center through out the state with the implementation of Connectivity Program which is likely to be completed in the period of one year.

NETWORK CONNECTIVITY



The SETU services based on the concept of **Any where, Any Time, Any How**, can be made available to the citizens by connecting all the SETU Centers in Maharashtra

OBJECTIVE

Timely and accurate generation / issuance of the various **Certificates and Affidavits** that are currently being issued by the Local Governing Bodies in the state of

FEATURES

- Complete Web based system.
- Platform independent system.
- Customizable to the needs of individual governing bodies.
- Parameterized for various inputs and processes.
- Tracking of issuance of certificates as per schedule.
- Provision for Escalations built in the workflow.
- Easy inclusions of new certificates and affidavits at user level.
- Photo attachment facility.
- Upload Facility to store pre-requisite documents.
- MIS for Revenue generated and its allocation -
 - Daily \Periodic Collection
 - Department wise Collection
 - Account Head wise Collection
 - Certificate wise Collection
- Other MIS
 - Application stage wise report (Applied \Approved \Printing \Collection etc.)
 - Register's for authorizing person (Approved\ Rejected\Forwarded)
 - Certificate Printing & Filing



SETU : SINGLE WINDOW SYSTEM

